

David Harrison MCP

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Skills

OS

Microsoft Windows XP, 2000 Server & Professional, NT 4.0 Server and Workstation, Solaris 8, Linux, OS/2, Windows ME, 98, 95, 3.1, DOS, Apple Macintosh OS 9, OS X

Network

LAN, WAN, VPN, Internet, Intranet, Extranet, Co-location data centers, SLA's, CheckPoint FireWall-1, Raptor Eagle 5.x NT Firewall, Ascend Pipeline, Frame Relay, ISDN, NFS, TCP/IP, IPX, NETBIOS, AppleTalk, LPR/LPD, Novell Netware 3.x, Retix OpenServer X.400, Fluke LANmeter, ProVision Network Monitor, Network General Sniffer

Hardware

ArrowPoint CS-100 & CS-150 Web Load Balancing Switches, NetScreen, Nortel Contivity Extranet, various server, desktop & laptop models from DELL, COMPAQ, SUN, IBM, TOSHIBA, HP and MICRON

Software

Exchange 2000, Exchange Server 5.5 & 4.0, Oracle 8.x, Cold Fusion 4.5x, Citrix MetaFrame XP for Windows 2000, NT Batch scripting, HTML, Lotus Notes, cc:MAIL, WebTrends Enterprise Suite

Professional Experience

8/2001-6/2003

ViaNovus

Oakland, CA

Manager, Information Technology

- Develop and expand an internal IT department
 - Deploy Windows 2000/Exchange 2000/IIS-5/OWA
 - Create multi-platform hardware/software standards – servers, desktops, laptops, PDAs
 - Deploy remote VPN access capability for off-site employees
 - Lead and develop a web-based ASP infrastructure
 - Oversee Citrix Metaframe XP Technical Leads during project design & deployment
 - Budget forecasting and distribution
 - Perform employee reviews, career development as well as hire & fire responsibilities
 - Negotiate SLA (Service Level Agreements) with Tier-1 providers
 - Provide Intranet for inter-office collaboration
 - Institute computer and Internet usage guidelines, security policies, auditing/inventory processes and procedures
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1/2000-2/2001

iPIX

San Ramon, CA

Senior Network Engineer, Web Operations

- Manage web site operations for eBay Picture Services, Polaroid's I-Zone and MakeoverStudio.com web presence.
- Create 24x7 internal monitoring configurations utilizing Provision Network Monitor and Web Trends Enterprise Suite
- Install and configure NT 4 Server, IIS-4, Solaris 8, Cold Fusion 4.5x and Oracle 8.1.6.x
- Create & deploy ArrowPoint web load balancing configurations and manage Checkpoint Firewall-1
- Manage InterNIC domain registrations and SSL certificates
- Manage SLA & account setup and co-location/managed service accounts (NaviSite, Exodus)

8/1997-1/2000

Constellar Corporation Redwood Shores, CA

Manager, MIS

- Implement a managed Frame Relay based WAN – domestic & international
- Manage various ISP, DNS issues and InterNIC domain registrations
- Install and manage Raptor Eagle NT based Firewall
- Design and implement new NT multi-domain network
- Utilize NT 4 Server, IIS-4, SQL Server, Solaris 7, Linux and performance and monitoring tools such as MRTG and Web Trends Enterprise Suite
- Design & implement Nortel Contivity Extranet VPN for employee remote LAN access
- Introduced network management for remote diagnosis and alerting capabilities
- Create and implement ISDN links between customer sites and HQ to facilitate simultaneous multi-location product training courses
- Upgrade from Microsoft Exchange Server v4.0 to v5.5, Outlook 98 and Office 97
- Utilize multi-cast image techniques to distribute system images to various hardware
- Creation of a company wide backup and restore methodology

11/1995-8/1997

Softbank Forums

Foster City, CA

Manager, Information Systems

- Managed and developed a nationwide team of six IS analysts for on-going network, desktop and application support and closure of Incident and Service requests
- Responsible for managing domestic and international remote office installations, site surveys, equipment recommendations and purchases, network installation and desktop integration

SENIOR NETWORK ENGINEER – 11/95-8/96

- Design and implementation of workstation configuration and integration into a UNIX based global corporate Intranet, migrating from Novell Netware to a TCP/IP based environment which included SGI Irix, NFS, LPR/LPD, HTTP and FTP for 500+ desktops
- Assist in deployment of Lotus Notes 3.3x and evaluated Lotus Notes 4.5 Domino
- Assist in design and implementation of registration networks for all major tradeshow
- Assist in design and deployment of a 10BaseT switched Ethernet LAN, Internet based WAN infrastructure and remote dial access

6/1990-11/1995

The GAP, Inc.

San Bruno, CA

Senior Network Engineer, MIS

- Designed and implemented Lotus cc:MAIL email system spanning the United States, Canada, Asia and Europe, encompassing connectivity between disparate private and public email systems via Retix OpenServer X.400 platform
- Design and implementation of a Lotus Notes 3.x pilot network
- On-site visits to remote locations during all implementations to ensure compliance with corporate standards, transfer of skills, and on-going corporate support issues
- Develop local vendor relationships at remote locations to ensure availability of hardware and software components, training and support

NETWORK ENGINEER – 1/92-1/94

- Design and implementation of a 2000 node transition from DOS to OS/2 workstations, involving hardware evaluation, upgrades, training, software compatibility testing and automation of LAN based software downloads
- Designed and implemented an asynchronous and digital dial-up network connecting remote nodes to Netware, IBM and HP hosts

NETWORK ANALYST – 6/90-12/91

- Evaluate and implement Software Distribution tools for a client/server environment spanning multiple time-zones
 - Assist in development of Administration policies and procedures for a wide area network consisting of 80 Novell NetWare 3.x file servers
 - Desktop and Application support for PC and Macintosh community
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Education

Microsoft – 2001

Microsoft Certified Professional - Windows 2000

University Of California – Berkeley Extension – 2000

Solaris 8 System Administration and Solaris 8 Network Administration

Control Data Institute - London, England – 1989

Computer Sciences/Studies

Networking technologies, telecommunications, programming, business systems and applications. Systems Analysis, COBOL and dBase III+ programming in a LAN environment.

References available upon request
